

URINCARE™ FOR MEN FAQ

Is the URINCARE™ System covered by Medicare or private insurance?

Currently, the URINCARE™ Bladder Management System and its sustainment supplies are not covered or reimbursed by Medicare, Medicaid, or many private insurance providers. We recommend contacting your insurance carrier directly to verify current coverage options.

What is the URINCARE™ Bladder Management System?

The URINCARE™ Bladder Management System is an innovative, non-invasive solution designed to help men manage urinary incontinence comfortably and discreetly. Utilizing patented sensor-driven technology, the system actively removes urine from the body and away from the skin, helping keep users dry and comfortable.

Omni Medical Systems offers three solutions to meet individual patient needs:

URINCARE CUP™ System

- No adhesives required
- Minimal skin contact
- Comfortable and reusable design

URINCARE FLO™ System

- Hydrocolloid adhesive external catheter
- Designed for active lifestyles and overnight use
- Uses skin-friendly adhesive commonly found in advanced wound care products

Where does the urine go?

The URINCARE™ Control Unit uses patented sensor technology to detect urine and automatically activate the pump. Urine is gently pulled away from the body through medical-grade tubing and transferred into a collection bag, helping keep the user dry and comfortable.

What collection bag options are available?

URINCARE™ offers four collection bag options:

600mL Leg Bag

- Dual-chamber design reduces bulk
- Lightweight and discreet

1000mL Leg Bag

- Dual-chamber design
- Ideal for extended wear

1000mL Waist Bag

- Worn comfortably around the waist
- Conceals easily under clothing

2000mL Bedside Bag

- Designed for nighttime use
- Ideal for non-ambulatory users
- Can hang from a bed, wheelchair, or bedside stand

Can I use the URINCARE™ System without assistance?

Yes. The URINCARE™ System was designed for simplicity and ease of use, allowing most users to operate the system independently. Detailed instructions and training materials are available on our "How to Use" page.

How do I know which URINCARE™ System is right for me?

We recommend consulting your VA healthcare provider before selecting a system.

General recommendations include:

- *URINCARE CUP™ System*

Ideal for individuals with adhesive sensitivities or skin irritation concerns.

- *URINCARE FLO™ System*

Recommended for active users, side sleepers, and those comfortable using hydrocolloid adhesives.

Our Customer Service Team is also available to help determine the best solution for your needs.

Call: 802-497-2253 or email customercare@urincare.com

How do I know if the system will fit me?

Patients with a penis length less than 1.5 inches or a retracted/buried penis are generally not candidates for the URINCARE™ System.

URINCARE CUP™

- Designed to fit approximately 80% of the male population
- Sizing is based primarily on waist size for the custom undergarment

URINCARE FLO™

- Available in five sizes based on penile girth
- Sizing guides are available through Customer Service and at www.urincare.com

Can I use the URINCARE™ System during the day and at night?

Yes. URINCARE™ Systems are designed for both daytime and nighttime use by ambulatory and non-ambulatory users who meet the system requirements.

Is the URINCARE™ System quiet?

Yes. The URINCARE™ Control Unit operates quietly and is designed not to interfere with normal conversations or disrupt sleep.

Can I use the system while the battery is charging?

The URINCARE™ Starter Kit includes two rechargeable lithium-polymer batteries. While one battery powers the system, the second battery can be charging, ensuring continuous use without interruption.

How are the batteries charged?

The included battery charger plugs into a standard wall outlet. A fully depleted battery typically requires approximately 2.5 hours to reach a full charge.

How long does a battery charge last?

Battery life varies based on urinary output and frequency. Under normal operating conditions, a fully charged battery typically provides at least 8 hours of use.

How large is the URINCARE™ Control Unit?

The compact control unit measures approximately:

- Length: 5 inches
- Width: 1.2 inches
- Height: 1 inch
- Weight: Approximately 1 ounce

Its lightweight design allows it to be worn discreetly under clothing.

How is the URINCARE CUP™ held in place without adhesives?

The URINCARE CUP™ uses a specially designed adjustable undergarment that securely positions the cup against the body while maintaining comfort. Multiple sizes are available to ensure a proper fit.

How often should consumable components be replaced?

Replacement Schedule

URINCARE CUP™

- Replace every 30 days

Collection Bags

- Replace every 30 days

URINCARE FLO™

- Wear for up to 48 hours before replacement

Sensor Hose Assemblies

- Replace every 30 days

Undergarments

- Reusable and machine washable

Does the URINCARE™ System contain latex?

No. All URINCARE™ System components are latex-free.

How often should I clean the URINCARE™ System?

We recommend cleaning reusable components every 24 hours. The cleaning process is simple and helps maintain optimal system performance and hygiene. For detailed instructions, visit our Cleaning & Maintenance section.

Is there a URINCARE™ System available for women?

Not yet.

While the current URINCARE™ Bladder Management Systems are designed for men, Omni Medical Systems recognizes the significant need for effective female urinary incontinence solutions. We are actively developing innovative bladder management technologies for women and look forward to providing updates as they become available.

Please check back regularly for future product announcements.